

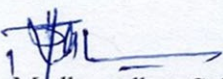
Student Satisfaction Survey-2021-2022

A report

Student Satisfaction Survey is conducted every year to know about the students' perception about Teaching – Learning and Evaluation, which will help to upgrade the quality of process followed in our institution. All the Students were trained by lecture method and demonstration about the process of survey by system. The Coordinator of SSS, Dr Madhusudhan Saha highlighted the importance of Student Satisfaction Survey to all the students of Don Bosco College, Tura. The Principal of Don Bosco College, Tura Fr. Bivan Rodrigues Mukhim and the IQAC coordinator Dr. Barbara S Sangma both were actively involved in training the students about satisfaction level of the students and urged the students to be truthful and responsible student of the College. In SSS there would be twenty one questions all over and out of which, twenty questions would be objective type and one question provides opportunity for the students to give their observations / suggestions in a descriptive way to improve the overall teaching – learning experience in our institution. The questionnaire covers a wide array of skills involved in the teaching process which vary from teaching skills of the teacher, technical knowledge, effectiveness of communication, preparedness, doubt clearing skills and use of ICT, to overall approach to the educational process like motivation, interpersonal relationships, feedback, dynamically modifying teaching methodology to help weak students etc., The Questionnaire is based on the Likert scale on a graded marking system. The students' response is based on a scale 0 to 4. Highest positive response is rated as 4 and the lowest negative response is rated as 0. This removes the binary forced approach and provides a more comfortable wider range for students to register their opinion.

The email ids of all the students in the institution currently pursuing the degree was acquired for all the UG programme. This was around 2550 in number. Out of this entire set a subset of around 1500 students was chosen randomly by the system anonymously to maintain objectivity in the entire process. Questionnaire was sent in Google forms through the link.

Inference from the feedback is analysed thoroughly by the appellate authorities and corrective measures are implemented.


Dr Madhusudhan Saha
Coordinator
Student Satisfaction Survey


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Don Bosco College, Tura

Students Satisfaction Survey-2021-22

Name: _____ Class _____ Roll
no _____

Student ID No. _____

- A) Please confirm this is the first and only time you answer this survey. a) Yes b) No
B) Age: C) College Name:
D) Gender: a) Female b) Male c) Transgender
E) What degree program are you pursuing now? a) Bachelor's b) Master's c) MPhil
d) Doctorate e) Other ()
F) What subject area are you currently pursuing? a) Arts b) Commerce c)
Science d) Professional e) Other: ()

All questions should be compulsorily attempted

- How much of the syllabus was covered in the class?
4 – 85 to 100% 3 – 70 to 84% 2 – 55 to 69% 1 – 30 to 54% 0 – Below
30%
- How well did the teachers prepare for the classes?
4 – Thoroughly 3 – Satisfactorily 2 – Poorly 1 – Indifferently 0 – Won't teach at all
- How well were the teachers able to communicate?
4 – Always effective 3 – Sometimes effective 2 – Just satisfactorily 1 – Generally
ineffective
0 – Very poor communication
- The teacher's approach to teaching can best be described as
4 – Excellent 3 – Very good 2 – Good 1 – Fair 0 – Poor
- Fairness of the internal evaluation process by the teachers. 4 – Always fair
3 – Usually fair 2 – Sometimes unfair 1 – Usually unfair
0 – Unfair
- Was your performance in assignments discussed with you? 4 – Every time 3 –
Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – Never
- The institute takes active interest in promoting internship, student exchange, field
visit opportunities for students. 4 – Regularly 3 – Often 2 – Sometimes 1 – Rarely
0 – Never
- The teaching and mentoring process in your institution facilitates you in cognitive,
social and emotional growth. 4 – Significantly 3 – Very well 2 – Moderately 1 –
Marginally 0 – Not at all
- The institution provides multiple opportunities to learn and grow.
4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree




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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. 4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – Never

11. Your mentor does a necessary follow-up with an assigned task to you. 4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – I don't have a mentor

12. The teachers illustrate the concepts through examples and applications. 4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges. 4 – Fully 3 – Reasonably 2 – Partially 1 – Slightly 0 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them. 4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – Never

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. 4 – To a great extent 3 – Moderate 2 – Somewhat 1 – Very little 0 – Not at all

17. Teachers encourage you to participate in extracurricular activities. 4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent 3 – Moderate 2 – Somewhat 1 – Very little 0 – Not at all
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90% 3 – 70 – 89% 2 – 50 – 69% 1 – 30 – 49% 0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good. 4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a)

b)

c)



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