



Don Bosco College

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(Re-accredited with 'B' Grade by NAAC)

Grievance Redressal Report of Don Bosco College, Tura (2022 – 2023)

Date of Grievance Redressal: 18th February 2023

Venue: Don Bosco College, Tura

Participants: Principal, IQAC Coordinator, IQAC Member and Students.

Introduction: The **Grievance Redressal Report** for the academic year 2022-2023 at Don Bosco College, Tura presents an overview of the grievances raised by students and the subsequent actions taken by the college management to address these concerns. The report aims to provide transparency, accountability, and a framework for continuous improvement within the college community.

Grievances Received:

1. **To cancel classes on Saturdays** – A total of 92 students expressed their desire to cancel classes on Saturdays.
2. **To Celebrate Cultural and Ethnic Day** – One student suggested the celebration of Cultural and Ethnic Day.
3. **Need to have more Computer Teachers** – One student highlighted the need for additional computer teachers.
4. **To organize Excursion and Study Tour** – One student proposed organizing excursions and study tours.
5. **To place Sanitary Pad Vending Machine in the Girls' Toilet** – One student advocated for the installation of a sanitary pad vending machine in the girls' toilet.
6. **A bigger Classroom for General Classes** – Three students requested a bigger classroom for general classes.
7. **Proper way of taking students' attendance** – Three students raised concerns regarding the proper method of taking attendance.
8. **To have less Classes Gap for Commerce students** – One student suggested reducing the gap between classes for commerce students.
9. **Students should not make noise while sitting in the benches near the Chemistry Lab** – One student complained about noise disturbances near the Chemistry Lab benches.



10. **SWA Elections to be held soon** – One student emphasized the need for prompt SWA elections.
11. **To give more time for Examinations Form Fill up** – One student requested more time for filling up examination forms.
12. **Upgradation of Commerce Books in the Library** – One student recommended upgrading commerce books in the library.

Actions Taken:

1. **Cancellation of Classes on Saturdays:** While canceling classes on Saturdays was not feasible, departments were asked to submit a list of activities that could be held on Saturdays. The college will decide on whether activities-based teaching could be possible after reviewing the submissions.
2. **Celebration of Cultural and Ethnic Day:** The College already celebrates Cultural and Ethnic Day. Additionally, it organizes a Certificate in *A.chik* Folk Art as part of cultural awareness.
3. **Requirement for more Computer Teachers:** The college administration acknowledged the importance of computer education and assured to look into hiring additional computer teachers.
4. **Organization of Excursions and Study Tours:** The College, with government assistance, organizes excursions for students annually. This suggestion will be considered for future planning.
5. **Installation of Sanitary Pad Vending Machine:** The College will install a sanitary pad vending machine in the girls' toilet. Meanwhile, in times of emergency ICC gives free sanitary pads to students at no cost.
6. **Construction of Bigger Classrooms:** A new building is under process for construction to accommodate bigger classrooms for general classes. The Construction will begin in June 2023.
7. **Improvement in Attendance Procedure:** Staff members are instructed to be diligent in taking attendance regularly and efficiently.
8. **Reduction of Class Gaps for Commerce Students:** The Principal is overseeing the optimization of class routines for commerce students to minimize gaps between classes.
9. **Management of Noise Disturbances:** Constant reminders will be issued to students to maintain decorum near the Chemistry Lab benches.
10. **SWA Elections:** SWA elections for the year 2022-2023 have been successfully conducted.
11. **Extension of Examination Form Fill-up Time:** The College initiated examination form fill-up procedures well in advance to provide ample time for students to complete the process.
12. **Upgradation of Commerce Books:** The suggestion to upgrade commerce books in the library will be taken into consideration for enhancing the learning resources.

Conclusion: The Grievance Redressal Report demonstrates the college's commitment to addressing student concerns and fostering a conducive learning environment. By actively engaging with student feedback and implementing necessary measures, Don Bosco College, Tura,



endeavors to continuously improve its educational offerings and support services. The management remains dedicated to promoting transparency, accountability, and student welfare within the college community.



Principal

PRINCIPAL
DON BOSCO COLLEGE
TURA-794002



IQAC Coordinator